

Asia Pacific

COVID-19 Rapid Perception Survey

Suggested Text for participants:

The Red Cross and _____ want to understand what you already know and still want to know about COVID-19.

This survey will take about 20 minutes, and includes questions about health and communication. Your answers will help us improve the way we respond to COVID-19.

Thank you for taking part.

For online survey: Start the survey when you have time to complete it with no interruptions. Please close other programmes (e.g. chat or email) to avoid distractions.

Further information:

1. This survey is anonymous so we will not ask you for your name or address. We will combine all the answers we receive, from you and from many other participants, and we will store those answers securely. We, or our partner organisations, might use the answers in the future, but no one will ever be able to identify your specific answers.
2. You can stop answering questions at any time without giving a reason.

How you can contact us

Responsible:

XXX

Do you agree to answer a few questions?

Yes

No (stop survey)

<p>Guidance: Include the questions below in all assessments.</p> <p>The Annex lists more questions that you can include, depending on context and secondary data. See accompanying guidance note 'How to conduct assessments remotely.'</p>		
Demographics		
No.	Questions	Answer structure
1.	What location do you live in?	City Province Municipality

2.	What sex do you identify with?	Male Female Other Prefer not to say
3.	What age group are you in?	Under 12 years 13-17 years 18-29 years 30-39 years 40-49 years 50-59 years 60-69 years 70-79 years Over 80 years
4.	Please give details of your school education	Under 9 years of schooling Up to 9 years of schooling At least 10 years (without university entrance qualification) At least 10 years (with university entrance qualification)
5.	What is the main language you speak at home?	Dropdown menu – Asia Pacific languages with other option.
Knowledge and Practices		
6.	Have you heard of COVID-19? (Choose one answer) Include filter to display after question No or Don't know	Yes No Don't know

	<p>COVID19 is a disease caused by a new strain of coronavirus. 'CO' stands for corona, 'VI' for virus, and 'D' for disease. Formerly, this disease was referred to as '2019 novel coronavirus' or '2019-nCoV.' The COVID-19 virus is a new virus linked to the same family of viruses as Severe Acute Respiratory Syndrome (SARS) and some types of common cold. There is an outbreak of respiratory disease caused by the novel coronavirus. This virus was first discovered in China in 2019 and since then spread across the world. There are thousands of confirmed cases and many deaths related to the novel coronavirus, including in [add country]. Sources: WHO, UNICEF, IFRC</p>	
7.	How dangerous is COVID-19? (Choose one)	<p>Very dangerous A little dangerous Not dangerous Don't know</p>
8.	How is COVID-19 spread? (Choose one or more answers)	<p>Blood transfusion Droplets from infected people In the air Direct contact with infected people Direct contact with infected animals Touching contaminated objects or surfaces Mosquito bites Eating contaminated food Drinking unclean water Don't know</p>
9.	How do you and your family protect yourselves from COVID-19? (Choose one or more options)	<p>Wash hands regularly using hand sanitizer with 70% alcohol or soap and water for 20 seconds. Cover mouth and nose when coughing or sneezing</p>

	<p>Include filter to display after this question.</p> <p>Things can you do to keep yourself and your family safe from Covid-19.</p> <p>a. Wash your hands frequently</p> <p>Regularly and thoroughly clean your hands with an alcohol-based hand rub or wash them with soap and water.</p> <p>Why? Washing your hands with soap and water or using alcohol-based hand rub kills viruses that may be on your hands</p> <p>b. Maintain social distancing</p> <p>Maintain at least 1 metre (3 feet) distance between yourself and anyone who is coughing or sneezing.</p> <p>Why? When someone coughs or sneezes they spray small liquid droplets from their nose or mouth which may contain virus. If you are too close, you can breathe in the droplets, including the COVID-19 virus if the person coughing has the disease.</p> <p>c. Avoid touching eyes, nose and mouth</p> <p>Why? Hands touch many surfaces and can pick up viruses. Once contaminated, hands can transfer the virus to your eyes, nose or mouth. From there, the virus can enter your body and can make you sick.</p> <p>d. Practice respiratory hygiene</p> <p>Make sure you, and the people around you, follow good respiratory hygiene. This means covering your mouth and nose with your bent elbow or tissue when you cough or sneeze. Then dispose of the used tissue immediately.</p> <p>Why? Droplets spread virus. By following good respiratory hygiene you protect the people around you from viruses such as cold, flu and COVID-19</p>	<p>Avoid close contact with anyone who has a fever and cough</p> <p>Avoid touching your eyes, nose, and mouth</p> <p>Cook meat and eggs well</p> <p>Avoid unprotected direct contact with live animals and surfaces in contact with animals</p> <p>Stay indoors</p> <p>Follow the recommendations of authorities in my country to prevent the spread of COVID-19</p> <p>Use traditional herbal remedies</p> <p>Using a mask</p> <p>Don't know</p> <p>Other</p>
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	<p>e. If you have fever, cough and difficulty breathing, seek medical care early</p> <p>Stay home if you feel unwell. If you have a fever, cough and difficulty breathing, seek medical attention and call in advance. Follow the directions of your local health authority.</p> <p>Why? National and local authorities will have the most up to date information on the situation in your area. Calling in advance will allow your health care provider to quickly direct you to the right health facility. This will also protect you and help prevent spread of viruses and other infections.</p> <p>f. Stay informed and follow advice given by your healthcare provider</p> <p>Stay informed on the latest developments about COVID-19. Follow advice given by your healthcare provider, your national and local public health authority or your employer on how to protect yourself and others from COVID-19.</p> <p>Why? National and local authorities will have the most up to date information on whether COVID-19 is spreading in your area. They are best placed to advise on what people in your area should be doing to protect themselves.</p> <p>Sources: WHO, UNICEF, IFRC</p>	
<p>10.</p>	<p>Crises often involve fears and worries. Please let us know at the moment, what three things are you most worried about related to COVID-19?</p> <p>For each data point, please use the scales (never worry; rarely worry; frequently worry).</p>	<p>losing someone I love</p> <p>health system being overloaded</p> <p>schools closing</p> <p>small companies closing down</p> <p>recession</p> <p>restricted access to food supplies</p> <p>civil unrest</p> <p>getting sick</p>

		losing my job Other: _____
11.	Do you think a specific group is responsible for spreading COVID-19 to your community?	Yes A little No
12.	(If a little or yes, survey should ask) Which group do you think is responsible for spreading COVID-19?	Open question
Trust in Sources / Channels of information		
13.	What kind of information have you received about COVID-19? (Choose one or more options)	How to protect yourself from COVID-19 The symptoms of COVID-19 How COVID-19 is spread What to do if you have the symptoms of COVID-19 Risks and complications COVID-19 Other: _____
14.	How often do you use the following sources of information to stay informed about COVID-19? For each data point please use the scales never; rarely; sometimes; very often; always.	Television Printed newspapers Conversations with family and friends Websites or online news pages Social media (e.g. Facebook, Twitter, YouTube, WhatsApp, Line) Search engines (e.g. Google) Radio stations Community health workers Community or religious leaders Traditional healers Traditional midwives

		<p>Red Cross Red Crescent volunteers</p> <p>Ministry of Health</p> <p>UNICEF</p> <p>WHO</p> <p>Other sources, namely: _____</p>
15.	<p>How much do you trust the following sources of information in their reporting about the COVID-19?</p> <p>For each data point please use the scales very little trust; a moderate amount of trust; a great deal of trust.</p>	<p>Television</p> <p>Printed newspapers</p> <p>Conversations with family and friends</p> <p>Websites or online news pages</p> <p>Social media (e.g. Facebook, Twitter, YouTube, WhatsApp, Line)</p> <p>Search engines (e.g. Google)</p> <p>Radio stations</p> <p>Community health workers</p> <p>Community or religious leaders</p> <p>Traditional healers</p> <p>Traditional midwives</p> <p>Red Cross Red Crescent volunteers</p> <p>Ministry of Health</p> <p>UNICEF</p> <p>WHO</p> <p>Other sources, namely: _____</p>
16.	<p>What type of information do you need now? (Choose one or more answers)</p>	<p>Symptoms of COVID-19</p> <p>Personal stories from others about how they cope</p> <p>Information about development of new vaccine against COVID-19</p> <p>Information about development of treatment for COVID-19</p>

		<p>How I can prevent spread of the disease in my country</p> <p>How I can take care of a person who is in the risk group</p> <p>What I can do if me or my family member have symptoms</p> <p>How I can best take care of my children's school education</p> <p>Details on travel restrictions</p> <p>[*] Yes</p> <p>[*] No</p> <p>Other, please specify...</p>
17.	<p>Have you found it hard to decide if information about COVID-19 was correct? For example, information about ways to prevent the disease or to recover.</p> <p>If yes, can you give any examples:</p>	[Open ended]
Participation / Relationships		
18.	<p>If we want to respond to your feedback and concerns about COVID-19 how would you like us to get in touch?</p>	<p>Phone call</p> <p>Text message</p> <p>Facebook Chat box</p> <p>Messenger App Group (line, WhatsApp)</p> <p>E-mail</p> <p>Other (specify)</p>
19.	<p>Do you have any suggestions for better communication about the disease?</p>	Open question
20.	<p>Do you have any suggestions for community activities that could prevent the spread of the disease or counter its effects?</p>	Open question

21.	Is there anything that Red Cross Red Crescent could improve in the way we give information about COVID-19? (open-ended question)	
22.	END OF SURVEY	Thank you very much! Your answers will help us to give everyone useful and timely information about COVID-19. For information about COVID-19, please visit the following websites: XXX Trusted Sources in your context. If you have any questions about this survey, please contact XX . Click CONTINUE to submit your answers.

ANNEX: Optional menu of Questions

Demographics		
No.	QUESTIONS	ANSWERS
23.	Interviewee occupation:	Employed for wages Self-employed Out of work and looking for work Out of work but not currently looking for work A homemaker A student Military Retired Unable to work
Knowledge		
No.	QUESTIONS	ANSWERS
24.	What are the main symptoms of COVID-19? (Choose one or more options)	Fever Cough Breathing difficulties Sore Throat Muscle pain Headache Diarrhea Asymptomatic [showing no symptoms] Other: _____ Don't know
25.	Do you think you have a higher than average chance of getting COVID-19? (Choose one option)	Yes No Don't know

26.	Do you consider it important to prevent the spread of COVID-19 in your community? (Choose one option)	Yes No A little Don't know
27.	What do you do if you or someone in your family has symptoms of COVID-19? (Choose one or more options)	Ask a more experienced relative what to do Go to the hospital or health unit Go to the neighbourhood nurse Buy medicines at the market Go to a traditional healer Stay in quarantine Other: _____
28.	What do you usually do if you have a regular flu? (Choose up to 2 options)	Nothing. I continue with my normal life and after some time the flu goes away I stay at home, so I don't infect others I wear a mask I drink tea until I recover I seek advice from my neighbours I seek advice from local healers I go to the health centre Other: _____
29.	How did you receive information on flu and other diseases before COVID-19? (Choose one or more options)	Television Printed newspapers Conversations with family and friends Websites or online news pages Social media (e.g. Facebook, Twitter, YouTube, WhatsApp, Line) Search engines (e.g. Google) Radio Stations Community health workers Community or religious leaders

		<p>Traditional healers</p> <p>Traditional midwives</p> <p>Red Cross Red Crescent volunteers</p> <p>Ministry of Health</p> <p>UNICEF</p> <p>WHO</p> <p>Other sources, namely: _____</p>
30.	Which language do you prefer to receive written information in?	Open ended question
31.	Which language do you prefer to receive verbal information in?	Open ended question